

## New package pricing for PR1MA Comm Residential Broadband Plan Terms & Conditions

### 1. THE NEW PACKAGE

- a. The new package for Residential Broadband Plan offered by PR1MA Communications Sdn Bhd (“PR1MA Comm”) is open to all PR1MA homeowners.
- b. Application for the subscription of the new packages will be available to all PR1MA homeowners beginning 5<sup>th</sup> December 2018.
- c. PR1MA homeowners can obtain the application form for the new package from the Contact Centre via email ([enquiry@pr1macomm.my](mailto:enquiry@pr1macomm.my)) or call at 03 7628 9898 (Mon-Sun, 9:00am-6:00pm) or download from the website ([www.pr1macomm.my](http://www.pr1macomm.my)). PR1MA Comm reserves the right to withdraw, cancel, suspend, extend or terminate the earlier offer either in whole or in part and further reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions from time to time without prior notice.
- d. Except for the specific terms and conditions for the new package stated herein, all other terms and conditions for PR1MA Comm broadband and VoIP shall continue to apply. Please visit [www.pr1macomm.my](http://www.pr1macomm.my) for more details.
- e. The subscriber hereby acknowledges that PR1MA Comm shall have the right to share and use the customer's data and personal information within PR1MA Comm and/or its related companies for the purpose of marketing activities in respect of products and services of PR1MA Comm and/or its related companies from time to time as PR1MA Comm deems fit. PR1MA Comm's Privacy Notice applies, for further information please visit <http://www.pr1macomm.my/PDPA.html>

## 2. PACKAGE OFFER

### 2.1 Subscription Period

- a. All new packages are subjected to a minimum of twenty-four (24) months subscription period (“Minimum Period”). Any termination of the services by the subscriber within the subscription period shall be penalised with an early termination fee of RM500.00 and made payable to PR1MA Comm.
- b. For existing subscribers, any request to change to the new package, the subscription period will be refreshed to another twenty-four (24) months.

### 2.2 Quota

PR1MA Comm 30 (30Mbps) package subscription is limited to 60GB monthly quota while other packages are of unlimited quota. If the subscribers wish to top-up their existing quota plans, they may do so by requesting through our contact centre. The quota top-up plans are as follows:

PRICE	QUOTA
RM10	1GB
RM20	5GB
RM40	20GB

### 2.3 One-time device purchase

A one-time device purchase will be applied to all new subscribers of the PR1MA Comm 30 (30Mbps) package, amounting to RM499.00. However, no purchase of device is required for other PR1MA Comm packages.

## 3. GOVERNING LAW AND JURISDICTION

This terms and conditions is governed by the Malaysian law and the courts in Malaysia having exclusive jurisdiction.

**4. CONFIDENTIALITY**

Any personal data provided by the Applicant to PR1MA Comm in connection with the new package shall be kept confidential. PR1MA Comm's Privacy Notice applies, please visit <http://www.pr1macomm.my/PDPA.html> for further information.